

BRIMINGTON SURGERY
Patient Participation Group Meeting
1pm Wenesday, 20th January, 2016 in Training Room

Present:

Dr. Lancaster
Julie Rutter (Practice Manager)
Sue Chambers
Joan Bramley (Minutes)
Patrick Jones
Janet Cole
Gayner Hibbert
Pamela Wright
Gerta Elphee
Joan Graham
Martin Liddle
Hazel Butler
George Morris
Jean Crossley

Apologies:

Bryan Cole
Margaret Breeds
Sandra Bridge
Mrs Harrison
Marjorie Hopton

Apologies to Susan Waitt for not spelling her name correctly.

2. MATTERS ARISING

Presentation - The Practice will take up the offer of training after being involved in the study carried out by Loughborough University on patient satisfaction when making an appointment.

3. ONLINE ACCESS TO MEDICAL RECORDS

By the end of March patients will be able to view their coded GP's medical records with ID and a password. The GP's and hospital systems are not integrated, therefore, only GP's records can be viewed.

4. PUBLICATION OF GP'S EARNINGS

There was great discussion regarding this subject with Dr. R. Lancaster who explained the make up of her earnings.

5. REPORT FROM CCG MEETING

A report was given by Joan Bramley from the 13th January CCG meeting where there had been a presentation on the Florence Simple Telehealth System that aims to keep people with long term conditions in their own homes and manage their condition by text messages. The 21C Integrated Care has a public consultation in April and will last three months.

6. TWIDDLEMUFFS

Wool and knitters are required to make the Twiddlemuffs and local Nursing Homes will be contacted regarding distribution of the items.

7. SURGERY UPDATE

- The Administration Office on the first floor has been updated.
- The Practice now has 8,000+ patients, therefore, there will be an advertisement put out for another Doctor. There is one trainee Doctor and one F2 Doctor at the Practice at the moment plus Locum Doctors are used when necessary.
- The Practice has signed up to attain the Dignity Award and an item will be discussed each monthly at the Practice monthly meeting.
- The Safe Place logo was discussed as this will be displayed in places, such as shops etc., for people with problems to find help if in difficulties.
- The Practice Wednesday afternoon training sessions consist of -

CPR training resus for non clinical staff
Kidney disease training
Inquest training
Safeguarding children and adults
Carers
Fire safety and health training

8. ANY OTHER BUSINESS

- The question was raised of why the chemist would ask to discuss a person's medication and the wastage of medication.
- All patients are to be told who their named GP is but that does not mean that they will be able to see that doctor when they require an appointment.
- After it was said that there had been 50 'no shows' the week prior to the meeting, it was suggested that patients who always attend their appointments be favoured when requiring an appointment with their named doctor or be able to make an appointment further ahead than normal.
- The Practice inspection now has a deadline of October.

Since the meeting the date of the next meeting has been arranged as 1pm on Tuesday 19th April with Dr. Von Schriber in attendance.