

Minutes of Patient Participation Group

Held on Wednesday 17th May
2017

In The Training Room

Apologies

Marjorie Hopton
Jean Crossley

Gertrude Elphee
Sue Chambers

Joan Bramley
Hazel Butler

Attending

Dr E Fordham
Pam Wright
Susan Waitt
Patrick Jones
Pamela Smiley

Julie Williamson (chair)
John Berresford
Martin Liddle
Joan Graham
Margaret Breeds

Jo Hunter (minutes)
George Morris
Christine Berresford
Gayner Hibbert
Pat Gregory

The Minutes of March meeting were accepted as a true record

Matters arising from last meeting

- No matters arising

1 Item 3 – Report from Locality PPG – Mr George Morris

- 21C proposed changes. The same concerns were raised at the Locality PPG as previously at the practice PPG. Recuperation beds seemed to be the largest concern raised.
- Breathe Easy – a service available in the area which is underutilised at present. The service offers information and advice on a range of breathing issues. An event is planned for September.

ACTION: Julie to watch for information and advertise the event.

- The point of fundraising for the benefit of the surgery was discussed as some PPG's reported holding events to raise funds for the practice.
- A survey on the NHS provision of gluten free products and the public's view of the same is currently being carried out.
- The position of chair of the locality PPG is available, members of the practice PPG meeting were asked if anyone was interested in taking on the role.
- Future attendees of the Locality PPG meetings were discussed, all agreed a pool of willing practice PPG members should be established as back up for each other, a maximum of 2 members could attend the meetings held at Scarsdale.

2 Item 4 – Changes to GP named lists

Julie explained the process for moving patients from Dr Torkington's list when he retires in June 2017. Patients will be divided between Dr Yeoman, Dr Rachel White and a new GP. Dr Jamil will be leaving the practice in May and Dr Rachel White is leaving in August to have a baby. A replacement GP is in the process of being recruited to cover maternity leave for Dr White and to replace Dr Jamil.

Julie reminded to all that patients can see any of the GP's within the practice.

3 Item 5 – GP forward view – 8/8 working

The issue is being revisited again by the CCG and practices have been asked for ideas on how this might work best for them. The plan is that routine care would become available From 8am to 8pm on weekdays. The plan possibly proposed would be a service run from a hub of GP surgeries in the same area. GP's would run the clinics with non clinical staff expected to work also. The service would be in addition to the extra hour's service already offered by the practice on a Wednesday or Thursday evenings.

4 Item 7 – Surgery Update

- The Surgery had been affected by the cyber-attack. All computers were closed down at 3.30pm on Friday 12 May at the request of the NHS IT department. 3 Staff attended work on Sunday the 14 May and worked with the IT department testing computers. Monday 15 saw no computers until 3.30pm in the afternoon when normal service resumed. Patients were very understanding about the situation. The practice was able to offer computer space to practices who were unable to work and 3 practices attended.
Thanks were expressed to Julie for her hard work over the weekend with the cyber-attack.
- A new member of staff, Leanne Payne, has started in Admin replacing Sue Otter who has retired.
- Lynne Sears will be retiring from the surgery in August.
- 2 x Ski Pad escape chutes were now in position for both the staircases for the evacuation of patients in an emergency. Training will take place at the next QUEST session.
- Training for clinicians had taken place in
Safeguarding children/adults
COPD
Alcohol advice
End of life
Training for non-clinicians had taken place in
Prescribing
Medical terminology
- Prescribing pilot
Mr Liddle reported back from the prescribing pilot he was asked to attend on behalf of the PPG. Brimington Surgery and Brimington&Calow practice are to take part in a 1 year pilot which plans to place a member of staff in practice looking at the tidying up of prescribing by contacting patients and liaising with pharmacies. Concern was raised as to whether patients would be aware of the pilot and it was agreed they should be made aware in case they were contacted by someone working within the practice wishing to discuss their medication. Further meetings are planned which Mr Liddle will kindly attend.

AOB

- Concern was raised that the Practice website was not very inspiring or user friendly when compared to other practices. Julie asked members of the meeting to have a look at the website, and other practice ones, and bring any ideas to the next meeting.

ACTION: Julie to add website to following agenda.

- A request was made that the “End of life” practice care system be outlined as a topic at a future meeting.

ACTION: Julie to add as agenda item

- A poster was brought to the meeting regarding the proposed building work on Manor Road. A request was made that responses in opposition be made by the end of May.
- The Brimington Gala date is set as June 10th 11am - 2pm.
- The McMillan Centre will be opening at Chesterfield Royal Hospital in 2 weeks time.

Next meeting Wednesday 9th August, 6pm at the surgery.